

Shop and Win Promotion April – May 2024 Terms and Conditions

1. Instructions and information on how to enter and prizes form part of these conditions of entry. Submission of an entry is deemed acceptance of these conditions of entry. If there is any inconsistency between the pharmacy terms and conditions and these conditions of entry, these conditions of entry shall prevail.
2. Entry is only open to Australian residents who are members of a participating pharmacy's Rewards Program ("Eligible Entrants"). Employees (and their immediate families) of the Promoter, participating pharmacies and agencies associated with this promotion are ineligible to enter. Eligible Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the Eligible Entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this promotion.
3. Promotion commences at 12:01am AEST on Monday 15/04/2024 and concludes at 11:59pm AEST on Friday 31/05/2024 ("Promotional Period"). Purchases made after the closing date will not entitle the customer entry into the promotion.
4. To enter, during the Promotional Period Eligible Entrants must purchase at least one (1) item (which is not a Prescription Medicine) from a participating pharmacy using the Know It All loyalty software. The total transaction (excluding Prescription Medicines) must be thirty dollars (\$30) or more to constitute one (1) "Eligible Transaction". Eligible Entrants must either have their rewards card scanned, or loyalty details searched to constitute one (1) Eligible Transaction.
5. Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per Eligible Transaction per day.
6. The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an Eligible Entrant's identity, age and address) and to disqualify any Eligible Entrant who submits an entry that is not in accordance with these conditions of entry or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
7. If there is a dispute as to the identity of an Eligible Entrant, the Eligible Entrant will be deemed to be the person in whose name the pharmacy Rewards program membership is held.
8. Prize: The first three (3) valid entries drawn from all eligible entries will receive a Visa Gift Card to the value of \$500. This will be provided as a physical gift card and will be presented to the winning customer by the pharmacy where they made the winning transaction.
9. Total prize value is \$1500.
10. The prize is non-refundable or transferable, and no portion of the prize is redeemable for cash.
11. The prize draw will take place at Magikos Marketing Pty Ltd ACN 168 307 640, trading as Know It All Loyalty Systems, 15-17 Chapel Street, Cremorne, VIC 3121 on Monday 10/06/2024 at midday AEST. The pharmacies with the winning entrant will be informed via telephone and/or email by 11/06/2024. The prize draw winners will be notified by the pharmacy where their Eligible Purchase was made, via telephone or email, within seven (7) business days of the draw. The winners' names will be published on the Know It All Facebook page by 17/06/2024.
14. The Promoter makes no representation as to the safety, conditions or other issues that may arise with the supplier and/or the products purchased.
15. If the Prize winner is under the age of 18 years, the Prize will be awarded to the winner's parent or guardian on the winner's behalf.
16. The Promoter's decision is final, and no correspondence will be entered into.
17. Prizes are subject to the standard terms and conditions of individual prize and service providers.

18. If for any reason a winner does not take a prize, then a second prize draw will be conducted from the remaining eligible entrants. This second prize draw would take place at Magikos Marketing Pty Ltd ACN 168 307 640, trading as Know It All Loyalty Systems, 15/17 Chapel Street, Cremorne, VIC 3121 on Tuesday 10/12/2024 at midday AEST.
19. If a prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with an alternative prize to the equal value and/or specification of the original, unless to do so would be prohibited by law and subject to any written directions from a regulatory authority.
20. If for any reason whatsoever beyond the reasonable control of the Promoter, the promotion is not capable of being conducted as reasonably anticipated including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, unless to do so would be prohibited by law, to: (a) disqualify any Eligible Entrant; and/or (b) subject to any written directions from a regulatory authority, to cancel, suspend, modify, terminate or cancel the promotion.
21. Except for any implied condition or warranty the exclusion of which form these conditions of entry would contravene any statute or cause any part of these conditions of entry to be void ("Non Excludable Condition"), the Promoter excludes from these conditions of entry all conditions, warranties and terms implied by statute, general law or custom. Except for liability in relation to a Non Excludable Condition, the Promoter (including its officers, employees and agents) excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits) whether direct, indirect, special or consequential, arising in any way out of the promotion, including, without limitation, the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these conditions of entry; (e) any tax implications; and/or (f) a prize or use of a prize. Where liability for a Non-Excludable Condition can be limited, liability is limited to the stated value of the relevant prize.
22. In the event that any dispute arises regarding the meaning or interpretation of these conditions of entry, participants agree that the dispute shall be resolved by applying the laws of Australia and that it shall be resolved by and within the courts of that country.
23. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Unless otherwise due to fraud or ineligibility under these conditions of entry, all prize claims in excess of the advertised prize pool will be honoured.
24. All personal information of any entrant collected by Your Pharmacy and the Promoter will be used to administer, operate and manage this promotion as well as operate, administer and operate Your Pharmacy's rewards program and conduct activities relating to the promotion, planning, researching, and marketing of the Promoter's and Your Pharmacy's goods, services or product. In addition to the Promoter and Your Pharmacy disclosing personal information to each other, personal information may be disclosed to the Promoter's affiliates for the purposes of assisting the Promoter and its affiliates to meet the objectives disclosed above. As a condition to entry into this Promotion, each entrant agrees that the Promoter and Your Pharmacy may publish the name of each winner and use their name and a photograph in any associated promotional material. For further details on how the Promoter deals with Personal Information please refer to the Promoter's Privacy Policy which can be accessed at <https://www.knowitall.net.au/privacy-policy>. By entering into this Promotion each entrant confirms their consent to the collection, storage, disclosure, and use of their personal information as outlined in these Terms & Conditions.
25. The Promoter is Magikos Marketing Pty Ltd ACN 168 307 640, trading as Know It All Loyalty Systems. 15/17 Chapel Street, Cremorne, VIC 3121. Ph: 1300 814 821.