

TERMS AND CONDITIONS (TENA CHEMIST KING PROMOTION) NOVEMBER 2025
TERMS AND CONDITIONS

"Buy any 2 Tena Products and go into the draw to win a \$500 Visa Card."

FULL TERMS & CONDITIONS

Promotion Name: "Buy any 2 Tena Products and go into the draw to win a \$500 Visa Card. "Promoter:

PHARMABROKER SALES PTY.

LIMITED ABN 79 003 641 405 33

Devlin St Ryde NSW 2112

Eligible Participants Australian residents over the age of 18 years who purchase an eligible product from a participating retailer excluding residents of the Australian Capital Territory.

Participating Retailers Australian Pharmacies selling Tena range and displaying advertisements for the promotion. Not available for online purchases or purchases from pharmacies in the Australian Capital Territory.

Eligible Products All Tena Product Range

Promotion Period

Start Date: 12:00am 1 November 2025 AEST

End Date: 11:59:59 pm 30 November 2025 AEST

Prize: AUD \$ 500 Visa Card

Number of Prizes: 1 prize to be won

Winners Notified: 3 December 2025

1. Information on how to enter the "Buy any 2 Tena Products and go into the draw to win a \$500 Visa Card." forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions and warrants the participant has read these Terms and Conditions. Offer not valid in conjunction with any other offer.

2. Entry is only open to Australian residents over 18 years of age who purchase an eligible product from participating pharmacies during the promotional period. Employees (and their immediate families) of the Promoter, participating outlets and their agencies associated with this promotion are not eligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, stepchild, parent, step-parent, natural or adopted sibling, grandparent, step-

grandparent, uncle, aunt, niece, nephew or first cousin. Entry is not open to residents of the Australian Capital Territory.

3. Promoter reserves the right to verify the validity of claims including contacting pharmacies and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant for tampering with the claim process or for submitting a claim that is not accordance with these Terms and Conditions, tampering with the entry process or engaged in any unlawful or other improper misconduct to jeopardise fair and proper conduct of the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

4. To enter this Promotion, eligible individuals must, during the Promotion Period: (a) purchase an eligible product from a participating retailer, and (b) visit www.WinwithTena.com.au, follow the prompts to the entry page and complete in full an online form with their personal details (first name, last name, date of birth, email address, residential address and mobile number) and upload a scanned copy or photo of the receipt of the Eligible product they purchased during the Promotion Period.

5. Participants may enter more than once provided each entry relates to a distinct individual purchase.

6. By entering The Competition, each entrant agrees that the Promoter may use their submission information and images (photograph) or disclose it to other organisations that may use it, in any media for future promotional, marketing and publicity purposes without any further reference, payment or other compensation to the entrant.

7. Promotion commences 01/11/25 00:00 AEST and concludes 30/11/25 23:59:59 AEST. All entries must be received by the End Date, in the form specified and the Promoter cannot accept liability for entries which are rejected because they are late, lost, incomplete or otherwise nor able to be received.

8. The draw will take place at 9am (AEST) on Friday 03 December 2025 at the Promoter's office in New South Wales, 33 Devlin St. Ryde, NSW 2112. In the event of COVID-19 regulations preventing the draw at that location, an alternate suitable location will be determined by the promoter.

9. The first (1) valid entry randomly drawn from all entries received during the Promotional Period will receive the cash prize valued at AUD \$5000 (incl. GST).

10. The Promoter will not be responsible for any incorrect, inaccurate, or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.

11. Winners will be notified by 5pm (AEST) on Wednesday 03 December 2025: • via telephone; and • on the Website.

12. If the promoter is unable to contact the winner/s within 30 days of the draw and the promoter has made every effort to contact them with the information provided by the entrant then the promoter will conduct a further draw on Wednesday 10 December 2025 to distribute the prize/s, subject to any directions given by any relevant authority. If required by law or any relevant authority, the winner/s will have their name and state of residence published in accordance with the Unclaimed Prize Draw Publication Details. If a prize is no longer capable of being redeemed, the new winner/s will receive a prize, as determined by the Promoter, of equivalent value (as if the original prize had been awarded to that person, less any administrative expenses incurred by the Promoter), subject to the approval of the relevant authorities in the Relevant State/s, if required. Winner/s of the unclaimed prize draw/s will be notified by telephone and details published on the Website on Monday 15 December 2025.

13. Payment of the prize will be made by Electronic Fund Transfer (EFT) to a bank account nominated by the winner. Payment will be made within 14 days of notification of bank account details. No responsibility will be taken for deposits made to incorrect accounts due to incorrect information being supplied. Claims will be honoured at the discretion of the Promoter.

14. If due to any reason whatsoever the Promoter becomes aware after an entrant has won a prize that the entrant has not complied with these terms, that entrant will have no entitlement to the prize, even if the Promoter has announced them as a winner and that entrant will be required, at the direction of the Promoter, to return, refund or otherwise make restitution of the prize.

15. No prize is transferable or exchangeable. In the event for any reason a winner does not take an element of any prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the winner. The Promoter accepts no responsibility for any variation in prize value. Where a prize is unavailable for any reason, the Promoter may substitute for that prize another item of equal or higher value as determined by the Promoter, subject to the approval of the relevant authorities in the Relevant State/s, if required.

16. The Promoter collects personal information in order to conduct the Promotion. This information includes personal details such as first name, last name, address, email address, residential address, and phone number. The promoter collects this personal information to run the promotion and award the prize to the participant. If the participant does not provide the required personal information, the promoter will not be able to process the participants entry.

17. All personal information collected will be treated in accordance with the Promoter's Privacy Policy available at www.pharmabrokersales.com.au/privacy and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory

authorities. Entry is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to access, update or correct information to the Promoter. All entries become the property of the Promoter.

18. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate, or cancel the promotion, as appropriate.

19. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in offer value to that stated in these Terms and Conditions; or (e) any tax liability incurred by a claimant.

20. The promoter's determination of winners is final, and no correspondence will be entered into. 21. This promotion is governed by the laws of New South Wales and the Commonwealth of Australia, and the courts of New South Wales will have exclusive jurisdiction to hear any disputes. 22. The Promoter is Pharmabroker Sales Pty Ltd of 33 Devlin St Ryde NSW 2112. ABN 79 003 641 405